

Shenley Fields Daycare and Nursery School

Parent/Carer Questionnaire
Feedback Summary

April 2021

How well do you think your child has settled at nursery?



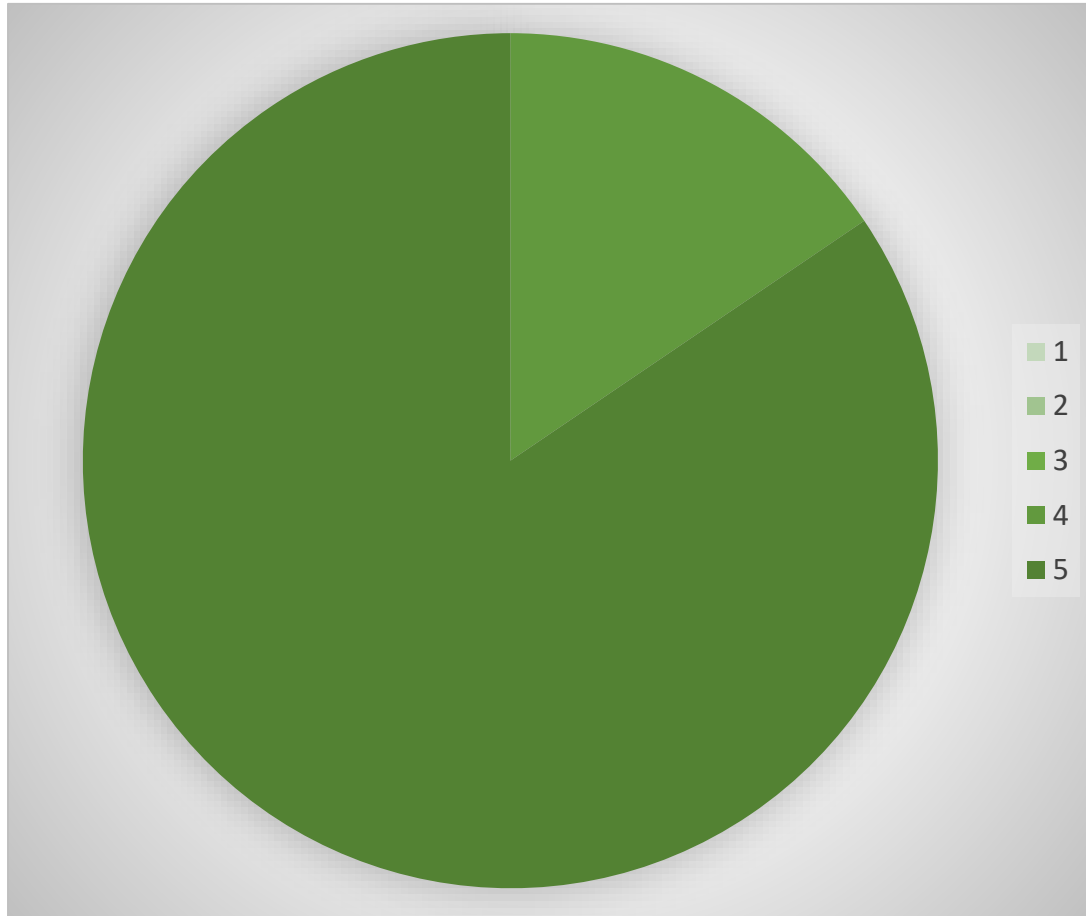
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What does this tell us?

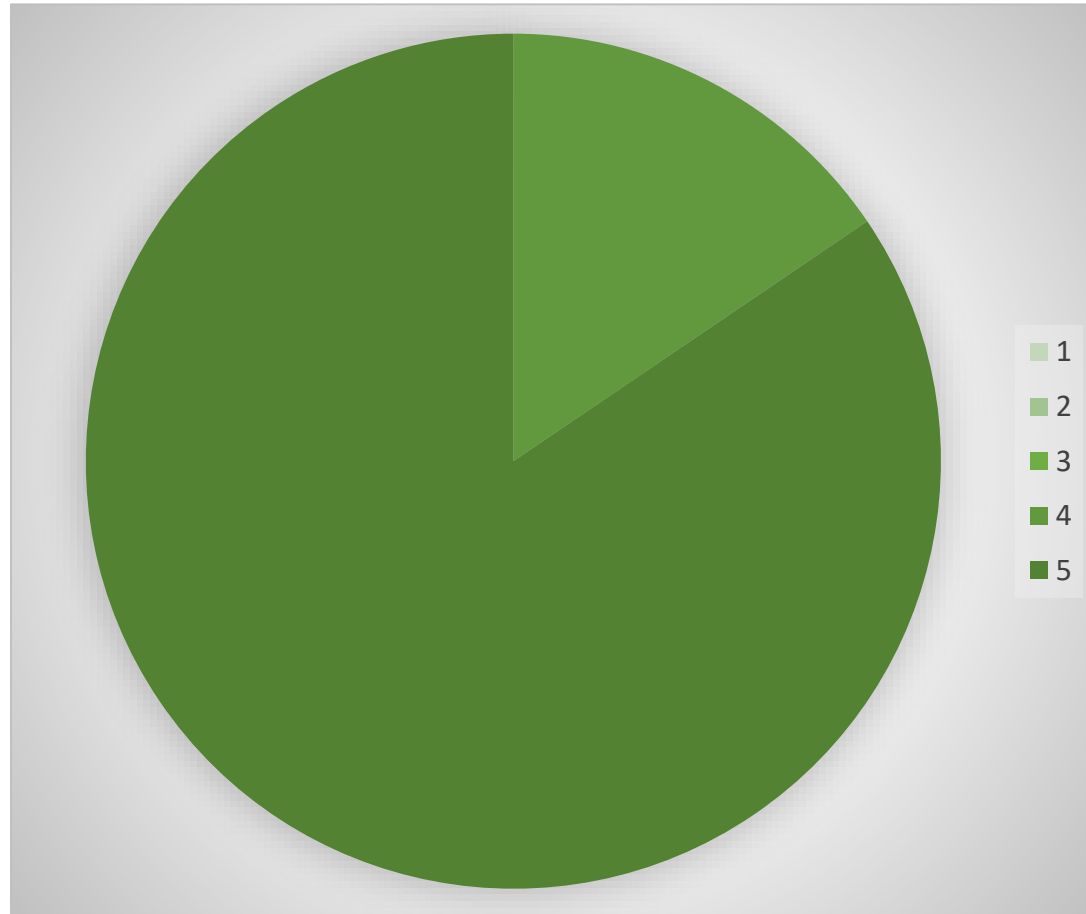
84% of families who responded scored their child's settling at nursery as a 5.

16% scored it at a 4.

0% scored it at a 1, 2 or 3.

This is great news considering the challenges we faced this year in terms of induction and settling in. We were also not able to carry out home visits which are really valuable in terms of children meeting their key person and beginning that relationship with them. Thank you for your flexibility and patience when we have had to change times and routines to accommodate new guidelines.

How well supported have you and your child been during your time at nursery? 😞 1 2 3 4 5 😊



What does this tell us?

84% of families who responded scored the support they and their child receive as a 5.

16% scored it at a 4

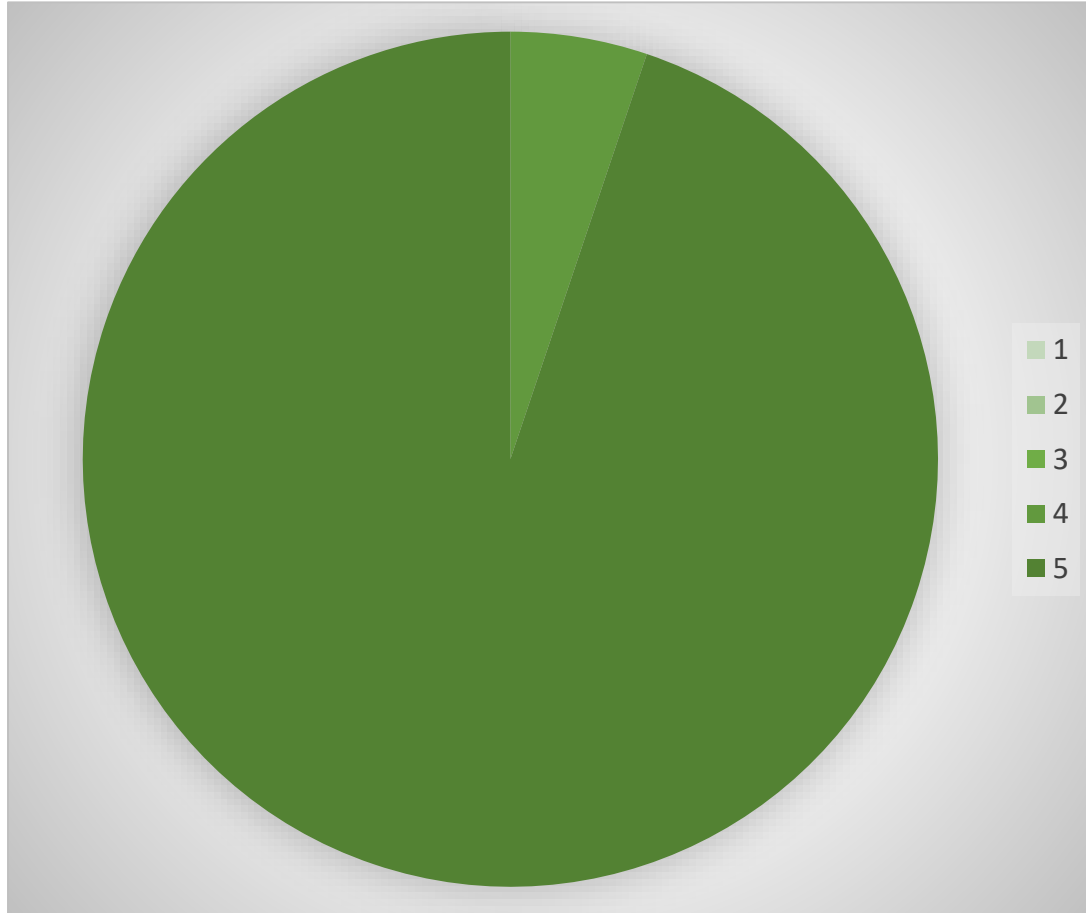
0% scored it at 1, 2 or 3.

We are delighted that you feel so well supported here at Shenley Fields. Please let us know if there is anything we can do to make your time here with us even better.

Do you feel the staff are welcoming and approachable?



1 2 3 4 5



What does this tell us?

95% of families who responded scored the conduct of staff as welcoming and approachable as a 5.

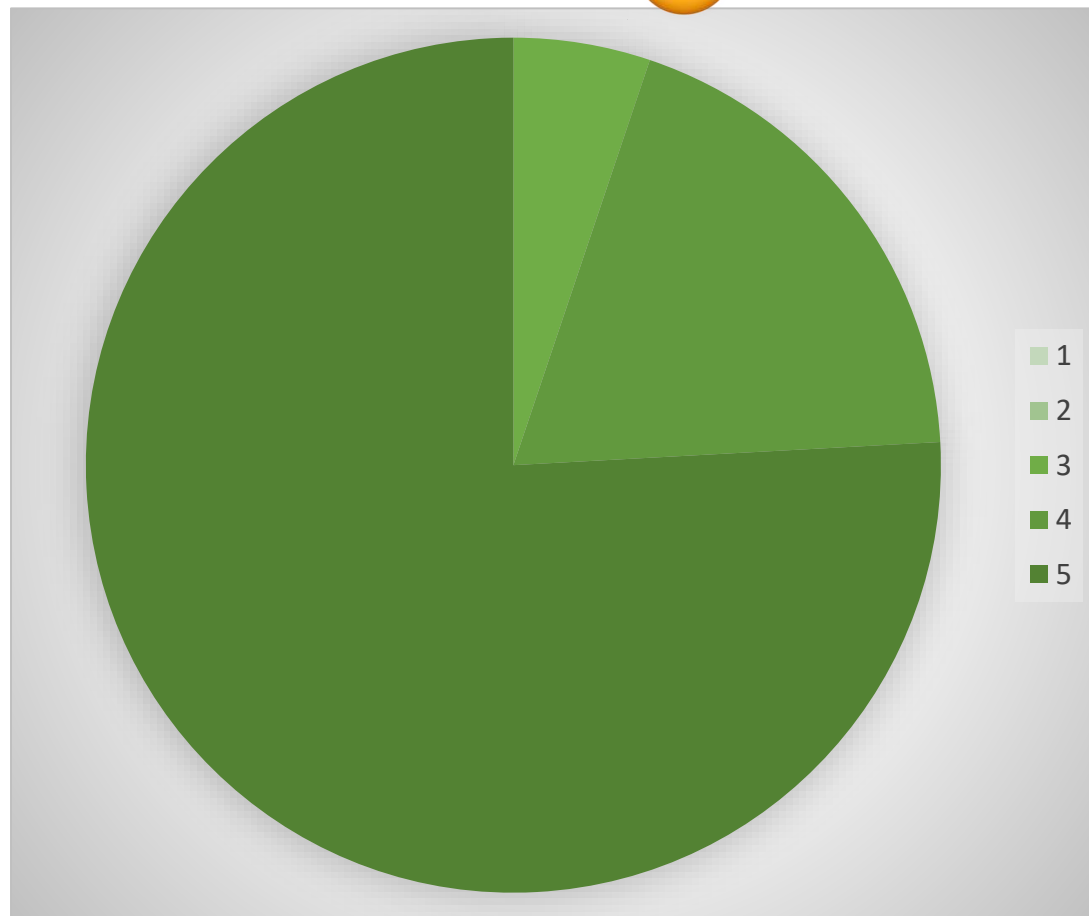
5% scored is at a 4

0% scored it at a 1, 2 or 3.

We are extremely fortunate to have a very experienced and committed staff team at Shenley Fields. We are delighted that you feel welcomed here at Shenley Fields and hope that you would feel happy discussing any aspect of your child's care and education with us.

How effective is our communication with you especially given the restrictions on you being able to come into the building daily?


1 **2** **3** **4** **5**

What does this tell us?

76% of families who responded scored our communication with them as a 5.

19% scored it at a 4.

5% scored it at a 3

0% scored it at a 1 or 2

We are delighted that you consider our communication with you to be effective especially with the challenges of complying with government Covid 19 guidelines. We have looked at the methods of communication you prefer to see if that can help us to make it even better:

7% of families prefer our website

11% of families prefer Facebook or Twitter

28% of families prefer face to face meetings

28% of families prefer Tapestry

23% of families prefer letters

2% of families prefer Instagram

In response to your feedback, moving forward we will prioritise the use of Tapestry, letters and face to face meetings (in keeping with current guidelines)

Are you accessing the Tapestry online learning journal?



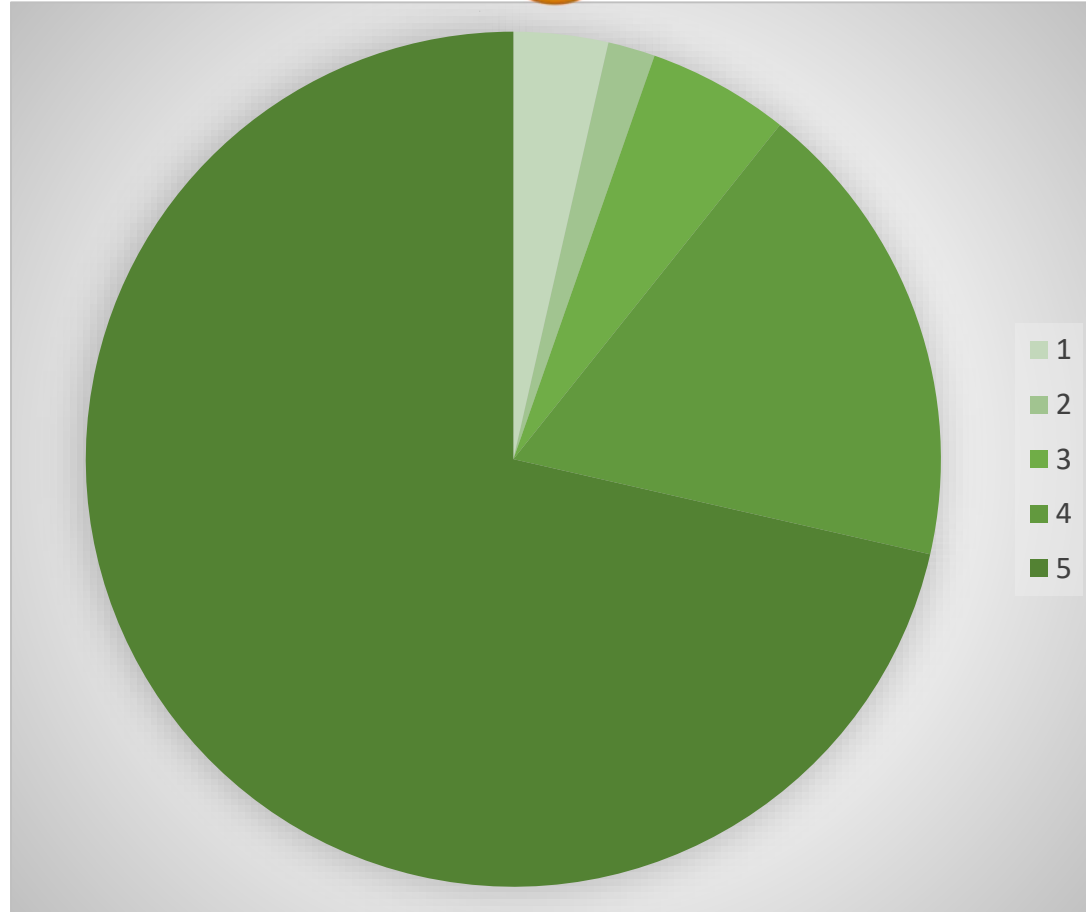
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What does this tell us?

71% of families who responded scored accessing Tapestry as a 5.

18% scored it at a 4.

5% scored it at a 3.

2% scored it at a 2.

4% scored it at a 1.

We want to make sure that every family can access Tapestry. If you need log in details or support to log into your account please give us a call or pop into Reception.

Do you feel you are informed about your child's learning through Tapestry?



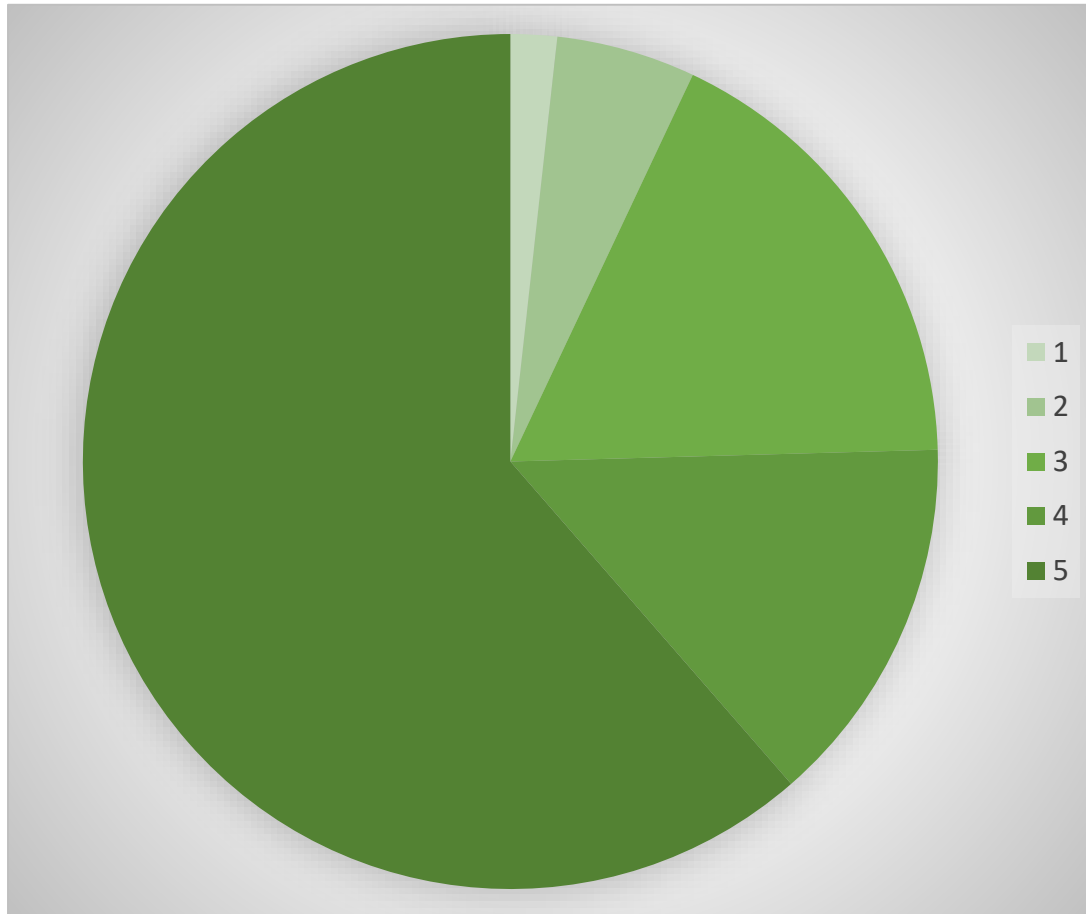
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What does this tell us?

61% of families who responded scored being informed about their child's learning on Tapestry as a 5.

14% scored it at a 4.

18% scored it at a 3.

5% scored it at a 2.

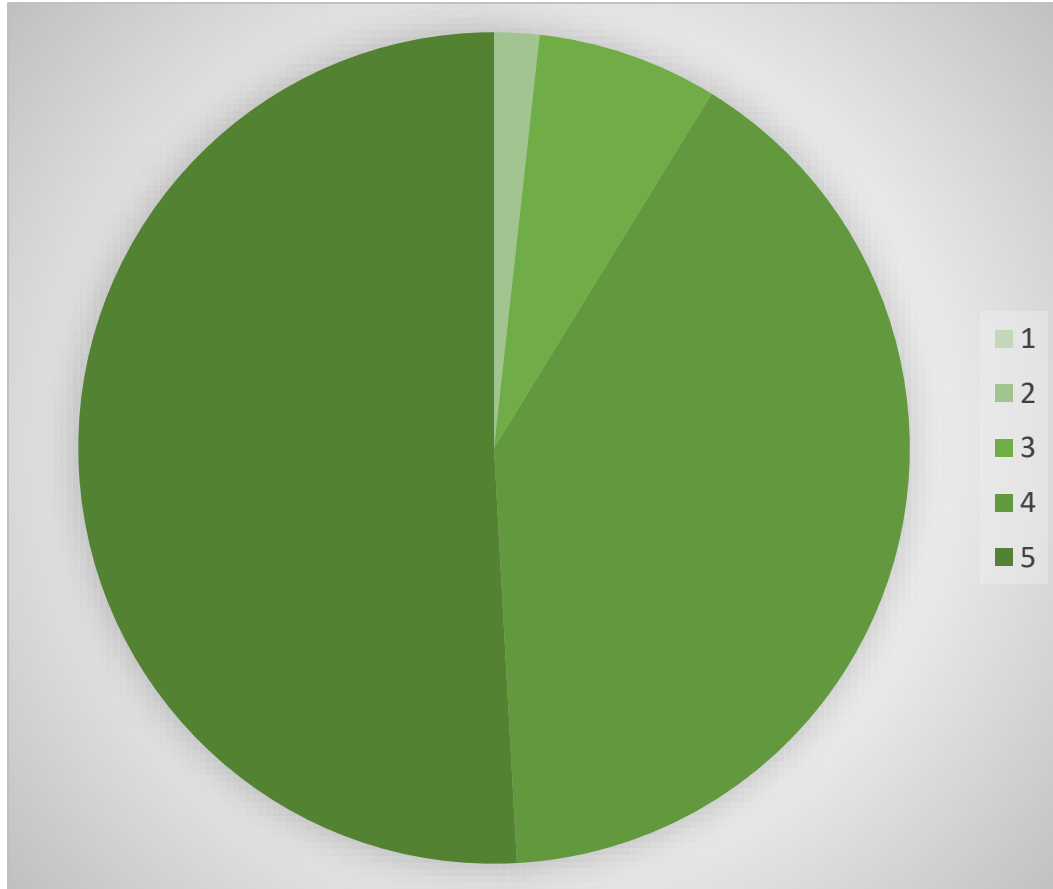
2% scored it at a 1.

In response to your feedback, we will make the posts of your child on Tapestry more specific in terms of the skills and knowledge they are developing in each area of the EYFS (Early Years Foundation Stage) curriculum.

We will continue to upload our curriculum planning for you to see what is planned for all areas of your child's provision both indoors and outdoors.

When we complete our termly assessments of children's progress we will share this with you and identify the next steps in your child's learning.

Are the home learning activities offered on Tapestry enabling you and your child to engage in activities covering all areas of the Early Years Foundation Stage (EYFS) curriculum areas?



What does this tell us?

51% of families who responded scored our home learning opportunities as a 5.

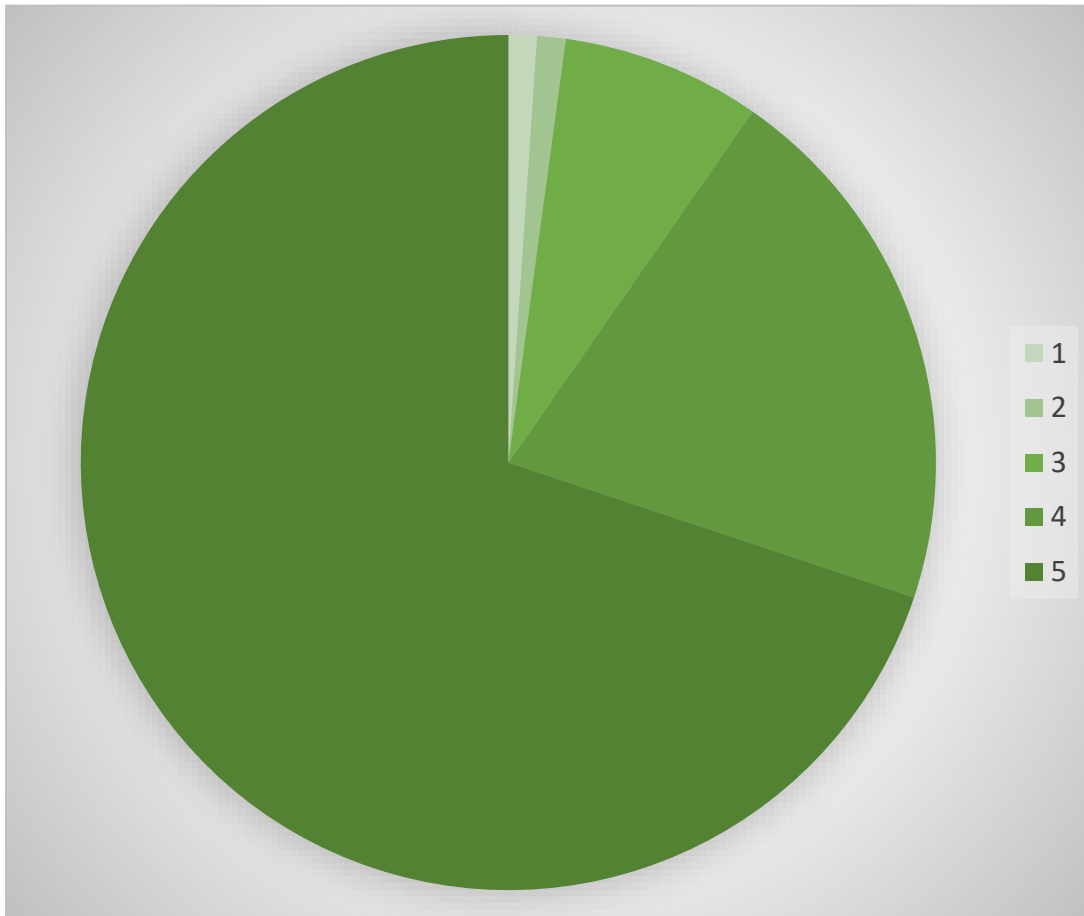
40% scored it at a 4.

7% scored it at a 3.

2% scored it at a 2.

We are really pleased that so many of you were able to engage in such a positive way with the home learning we offered at such a challenging time. We are delighted that all of the children have now returned to nursery and can take part in our curriculum first hand again.

Do you feel your child has made progress in their communication skills, maths skills, physical skills and their early reading and writing skills?



What does this tell us?

65% of families who responded scored the progress their child has made as a 5.

19% scored it at a 4.

12% scored it at a 3.

2% scored it at a 2.

2% scored it at a 1.

Our assessment data and observations show us that the children have made significant progress in all areas from their individual starting points. Moving forward, we will develop how this progress is shared with you through Tapestry and through the termly written reports we give to you.

In response to your feedback, we will offer 2 parent consultation sessions during the summer term instead of 1.

Shenley Fields is a Unicef Rights Respecting School. How confident are you talking to your child about their rights?



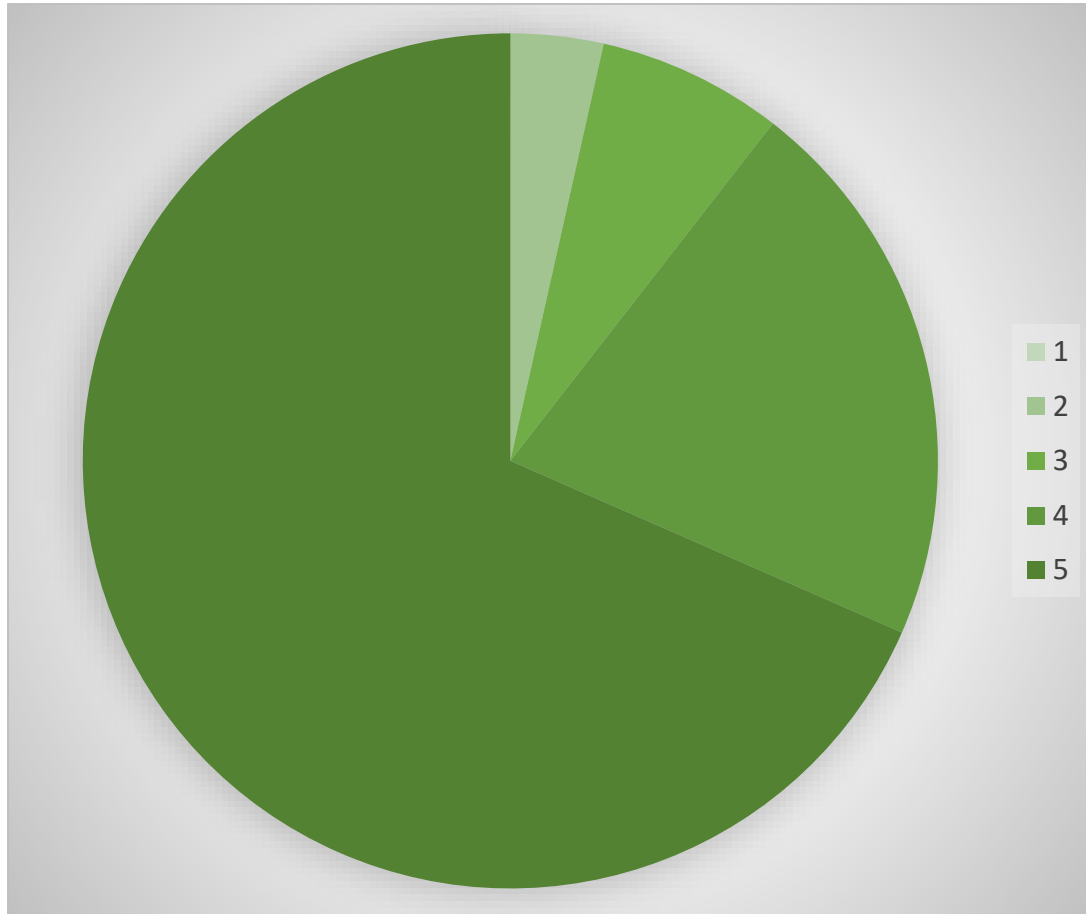
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What does this tell us?

68% of families who responded scored their confidence in talking to their child about their rights as a 5.

21% scored it at a 4.

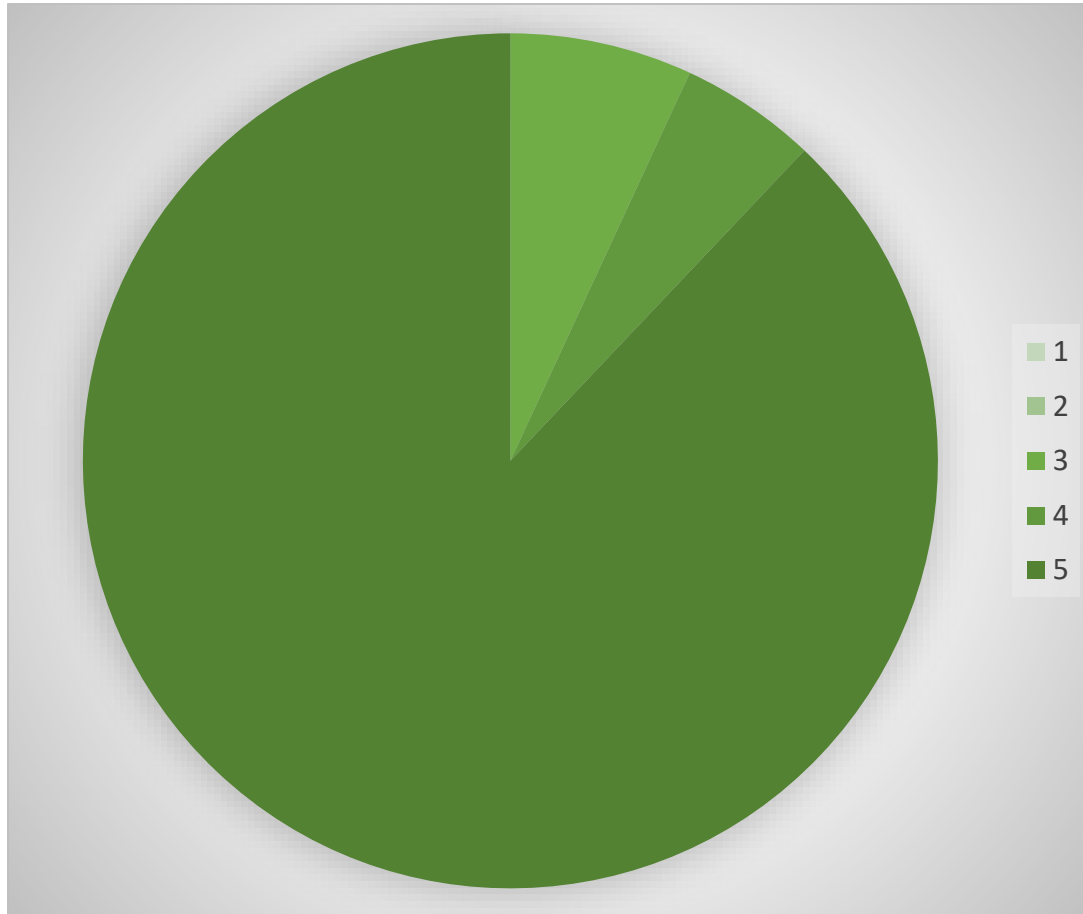
7% scored it at a 3.

4% scored it at a 2.

0% scored it at a 1.

As we are now a Gold Rights Respecting school, it is great that we all feel so confident to continue talking to children about their rights. We will send out regular updates and information about children's rights to ensure that we all confidently continue on our rights respecting journey together

Are you confident that we are following Covid 19 government guidelines to keep our school community as safe as possible?



What does this tell us?

88% of families who responded scored their confidence in our following of the Covid 19 government guidelines as a 5.

5% scored it as a 4.

7% scored it as a 3.

We are glad that so many of you are reassured by the measures we have taken which include separate entrances/exits for each of our provisions, staggered start and finish times for the children, limiting the number of people in the building, robust and thorough cleaning regimes and separation of the staff teams to minimise the risk of spreading any infection. We need to continue working together to keep our school community as safe as we can.

Are the new noticeboards outside your child's entrance to nursery useful? Please let us know what information you would like to see included on these boards.



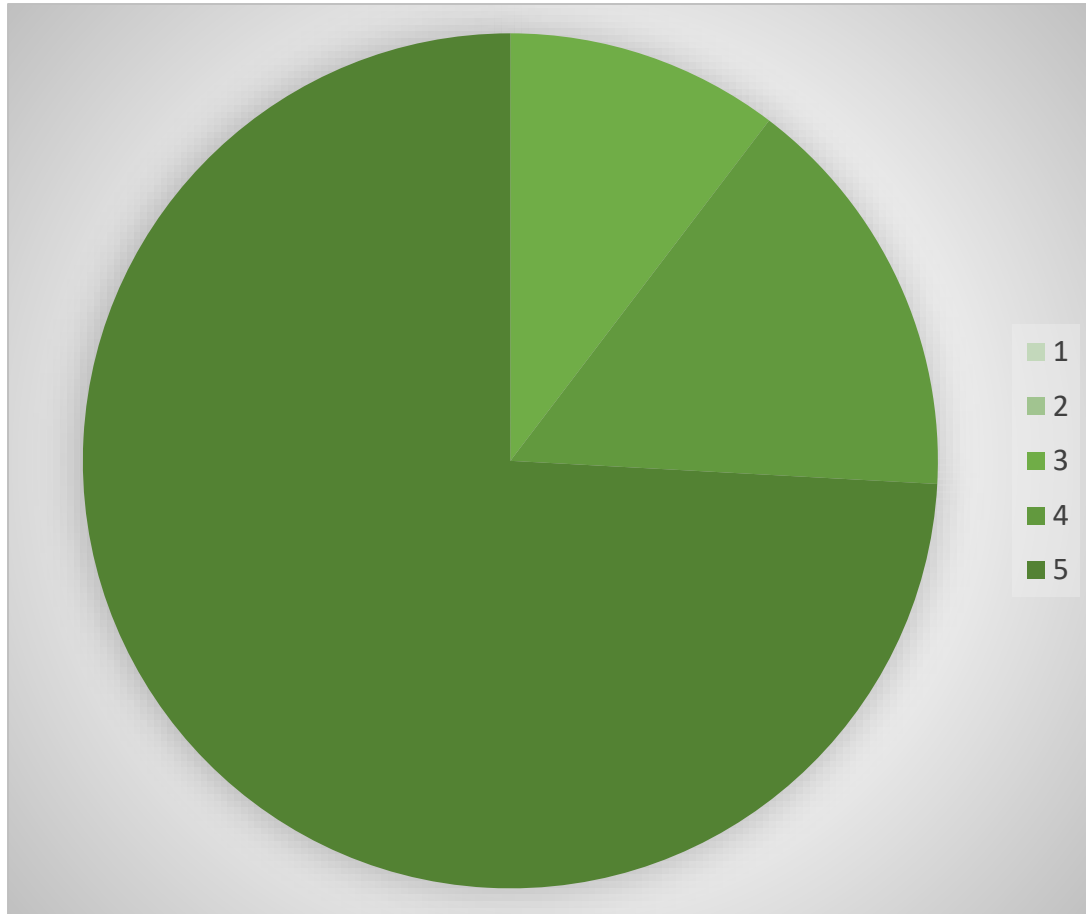
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What does this tell us?

74% of families who responded scored the usefulness of the noticeboards as a 5.

16% scored it at a 4.

10% scored it at a 3.

We are pleased that these boards offer us another way of sharing information with you. Please let us know what would be useful to include on them and we will endeavor to display it.

Your comments

“Thank you for making transition go so smoothly ensuring her feels safe and secure. We are sure he will thrive with you.”

“She loves coming to nursery. She really enjoys it here and the staff and all very welcoming and friendly.”

“The nursery is great and he enjoys going.”

“We really enjoy the Tapestry updates but maybe more information covering his learning.”

“Hopefully we will be able to enter the nursery and see first hand what he gets up to soon enough. He loves nursery.”

“She is having a really good time and learning many new things at the nursery. We’re so happy with her progress.”

“He loves nursery and all of his friends there.”

“Because we’re missing out on informal conversations, would it be possible to have consultations each half term instead of each term whilst we can’t go in?.”

Your comments

“As always, continue to ensure safety at the nursery gates. The greatest danger to the children’s welfare is the traffic situation and air pollution.”

“Thank you. He loves nursery and has settled brilliantly. We really appreciate all that the staff do.”

“Tapestry updated more on what she is doing.”

“Thank you for all you have done. She has come on so much in so many ways”

“Nursery staff are great. My 9 year old went to Shenley. Since he left I moved but I’m happy to make the journey because by far is one of the best nurseries and I am really happy with his progress and how well he’s settled.”

“Happy with his development skills learned at school. He has improved on his eating habits, speaking and other activities performed in school.”

“There is always room for improvement but as far as we are concerned, the school is providing he exceptional and wonderful job in developing my child’s educational needs and development.”

Your comments

“He loves his time at nursery. He has progressed massively since starting.”

“It would be good if we had more information about his progress academically and socially.”

“I’m very thankful for your work and I saw improvement in my child. Thank you.”

“We are very happy with all of the amazing activities you do. Her language and social skills are developing vastly and all credit to nursery staff. We are extremely pleased with the care she receives allowing her to flourish.”

“We think Tapestry is great. There does seem to be a delay on the observations being uploaded. We love seeing photos of her day.”

“My child has had a fantastic experience within your nursery setting. All staff are fantastic and very supportive. Thank you for staying and working through lockdowns/Covid. It has given me the opportunity to still be able to continue my work at the QE.”

“I would recommend the nursery to people. It’s lovely and he enjoys coming. Thank you.”

“This nursery is fantastic. Very welcoming, friendly and a lovely environment. I feel 100% my children are safe and well looked after here. My children love it here and are happy.”